

Pecyn Dogfennau Cyhoeddus



Mae'r adroddiad canlynol yn Eitem Gwybodaeth ar gyfer y Pwyllgor Craffu Partneriaethau

1. Diweddariad ar Gynnydd - Cynllun Llesiant 2018-2023 "Y Gaerffili a Garem" (Mehefin 2021 i Medi 2021).



PARTNERSHIPS SCRUTINY COMMITTEE – INFORMATION ITEM

**SUBJECT: PROGRESS UPDATE – THE CAERPHILLY WE WANT WELL-
BEING PLAN 2018-2023 (JUNE 2021 TO SEPTEMBER 2021)**

**REPORT BY: CORPORATE DIRECTOR EDUCATION AND CORPORATE
SERVICES**

1. PURPOSE OF REPORT

- 1.1 To provide information to update Partnerships Scrutiny Committee on the performance updates for delivery against the Caerphilly Public Services Board (PSB)- Caerphilly We Want Well-being Plan 2018-2023 for the period from June 21 to September 21.

2. SUMMARY

- 2.1 The attachments to this report provide details of the continued delivery under the action areas and enablers in the current well-being plan for the county borough up until September 2021. All reports have been agreed by the residual Caerphilly PSB and are available on the Caerphilly PSB website. Delivery of the existing well-being plan will continue until May 2023.
- 2.2 The report explains that the lead officer working group, the Local Delivery Group, will continue to provide updates to Members. The next set of reports will run from September 2021 to March 2022 and will be provided to Scrutiny Committee at the July meeting.
- 2.3 There are number of items on the Scrutiny Committee agenda related to regional assessment work which must be presented to Scrutiny and so this report is provided for information purposes to allow Scrutiny to focus its attention on the developing regional statutory assessments.
- 2.4 The report sets out which areas of the current well-being plan have been scrutinised in depth and which areas remain to be called forward.

3. RECOMMENDATIONS

- 3.1 Members are asked to note the contents of this report.

4. REASONS FOR THE RECOMMENDATIONS

- 4.1 To advise Members of progress and to allow Partnerships Scrutiny Committee to discharge its duties under Section 35 of the Well-being of Future Generations (Wales) Act 2015.

5. THE REPORT

- 5.1 The performance of the PSB is included within the forward work programme of Partnerships Scrutiny Committee. This report includes the updates on progress against the actions and enablers in 'The Caerphilly We Want 2018-2023' well-being plan from June 2021 to September 2021. All updates are appended to this report.
- 5.2 Partnerships Scrutiny Committee has set its Forward Work Programme to consider selected areas of activity in the well-being plan thematically in more depth at each of its meetings. To date committee have received in depth items on:
- Resilient Communities
 - Good Health and Well-being
 - Natural Environment
 - Apprenticeships and Volunteering
 - Safer Communities

Committee will receive, at this evening's meeting, a report on:

- Best Start in Life

The remaining areas, from the original areas of activity, not yet examined thematically are the enabler areas:

- Assets
- Procurement
- Communications and Engagement

Over the later part of 2020 and the first few months of 2021 the PSB asked its lead officers to consider which issues needed to be tackled in communities to support recovery from the pandemic. An analysis of some of the key drivers was considered and the PSB determined that they would like additional activity on the following. These areas will be worked on by partners up until 2023 and beyond. Therefore, Scrutiny Committee may wish to consider this additional action area activity in its Forward Work Programme.

- Caerphilly Cares
- Job Growth and Employment Support

- 5.3 While the Caerphilly PSB has dissolved in favour of a Gwent PSB it is important that the Caerphilly We Want Well-being Plan 2018-2023 continues to be delivered until it is replaced by a Gwent well-being plan that will run from 2023-2028. For this reason, the Caerphilly PSB website will remain, and all performance updates will be lodged there after being confirmed by the PSB member champions, who have agreed to act as a residual virtual body until May 2023. They will confirm all performance reports and all information presented to local authority scrutiny committee until that time.

5.4 The lead officer delivery group responsible for the activity described above has reformed as a Local Delivery Group under the new Gwent PSB. The group will continue to deliver the Caerphilly well-being plan and, at the same time, begin to consider what activity will be needed for the Gwent Well-being Plan which is currently in development.

5.5 **Conclusion**

This report provides Members with an update and notifies them of the areas yet to be subject to in depth scrutiny.

6. **ASSUMPTIONS**

6.1 There are no assumptions made in this report.

7. **SUMMARY OF INTEGRATED IMPACT ASSESSMENT**

7.1 This report is for information only and reports on progress considered by the Caerphilly Public Services Board, acting as a collaborative body.

7.2 The work of the Caerphilly Public Services Board is consistent with the five ways of working as set out in the sustainable development principle in the Act, since it allows Partnerships Scrutiny Committee to consider how the actions of the Public Services Board are:

- Long Term – Balancing short-term needs with the needs to safeguard the ability to also meet long-term needs
- Prevention - Acting to prevent problems occurring or getting worse to help public bodies meet their objectives
- Integration – Considering how the well-being objectives may impact upon each of the well-being goals, or on the objectives of other public bodies
- Collaboration – Acting in collaboration with any other person that could help the board to meet its well-being objectives
- Involvement – Involving people with an interest in achieving the well-being goals, and ensuring that those people reflect the diversity of the area which the body serves.

8. **FINANCIAL IMPLICATIONS**

8.1 There are no financial implications in this report.

9. **PERSONNEL IMPLICATIONS**

9.1 There are no personnel implications in this report.

10. **CONSULTATIONS**

10.1 This report has been sent to all consultees listed below and all comments received are reflected in this report.

11. STATUTORY POWER

11.1 Section 35 of the Well-being of Future Generations (Wales) Act 2015.

Author: Kathryn Peters, Corporate Policy Manager, peterk@caerphilly.gov.uk

Consultees: Councillor Philippa Marsden, Leader of the Council and Chair of the PSB
 Christina Harray, Chief Executive
 Councillor Gez Kirby, Chair of Partnerships Scrutiny Committee
 Councillor Brenda Miles, Vice Chair of Partnerships Scrutiny Committee
 Richard Edmunds, Corporate Director, Education and Corporate Services
 Sue Richards, Head of Education Planning and Strategy
 Stephen Harris, Head of Financial Services and Section 151 Officer
 Rob Tranter, Head of legal Services and Monitoring Officer

Background Papers: None

Appendices:

Performance reports to the Caerphilly Public Services Board 24th June 2021

Action Area 1	Best Start in Life
Action Area 2a	Volunteering
Action Area 2b	Apprenticeships (now Jobs Growth and Employability Support)
Action Area 3	Good Health and Well-being
Action Area 4a	Safer Communities
Action Area 4b	Caerphilly Cares
Action Area 5	Resilient Communities
Action Area 6	Natural Environment
Enabler 1	Communications and Engagement
Enabler 2	Procurement
Enabler 3	Assets

Caerphilly Public Services Board Well-being Plan Performance Report

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Action Area AA1

Best Start in Life

Positive Change—embedding prevention into all that we do

Positive Start—providing the Best start in life for current and future generations

Positive People—securing the best outcomes for current and future generations

Positive Places—supporting more resilient communities, prosperous economies and stronger societies by reducing inequalities.

Sarah Mutch

01/10/2021

Performance Levels

Performance measures where identifiable	Is there a risk this will not be achieved?
Have we achieved our Logic model – What will success look like ?	No
How will we know we are making a difference? What Matters to families	No
Upskill all staff, across partner agencies, to deliver interventions focused on the needs of the families	No

Quantifiable measures	Is there a risk this will not be achieved?
Evaluation of Early Years Integration Pilot(s)	No
Reduction in the number of children on the Child Protection Register / Looked After or under a Care And Support Plan	Yes risk initial increase due to pandemic then decrease over time
Improvement in school readiness	No
A reduction in children/young people requiring mental health support	Yes risk initial increase due to pandemic then decrease over time
Improved Public Health outcomes	No

Evidence

Priority	Comment
Develop a Whole Systems Approach—To develop joined up and responsive Early Years’ services to ensure every child has the best start in life. Children should be at the centre of excellent, integrated services that put their needs first, regardless of traditional organisational and professional structures.(Antenatal–age 7)	Since 2019 we have worked across multiagency teams to understand the early years’ system and how we simplify it for families. There was too much complexity: different funding streams, criteria for access, referral or registration forms legislation, masses of paperwork being duplicated across different teams, as well as rising vulnerability of families during and emerging from the pandemic. Talking to families, staff teams, senior leaders was our starting point to finding out what was valued about the current system and what we needed to address. We piloted the integrated What Matters approach from October 2020 and changed to a whole borough wide model responsive to family needs from April 2021 including single access point, single request for support form, integrated co-located teams,

	<p>integrated funding streams, new website to go live October 2021 and improved sharing of information across agencies. It remains challenging as a complex change management process, but it is worthwhile, innovative, and gives better outcomes Right person, right time, right place Currently 920 children from vulnerable families are receiving 1-1 interventions for language, developmental delays, anxiety and mental health, relationships, parenting and family support without those accessing funded childcare places.</p>
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Key Tasks

Ref	Task	Progress
1	Complete Early Intervention Foundation Maturity Matrix	Maturity Matrix was completed and the report from EIF supported the development of the attached work programme plan with relevant tasks required



2021-06 -14 - EVITP
- Caerphilly Work Pro.

Conclusion

While there have been some challenges in the last 6 months especially in recruitment / retention of sufficient skilled staff (health visitors, midwives, childcare, family workers, etc. the teams have worked together to develop the Early Years Hub for centralised single point of access for all requests for support (one form). The volume of requests for support has been met by the combined funded teams to enable early intervention and the reduced the demand for statutory / crisis services. Families have built trusting relationships and are beginning to feel the benefits of the What Matters ethos and approach. Communities are starting to coproduce community groups for social contacts and release staff (who would have previously delivered the groups) to do more intense work with more vulnerable families. The funding coming together has enabled a spread of service provision and made it simpler for families and professionals to access the right support by the right person at the right time. Use of community spaces and virtual solutions has enabled us to meet the family's needs in the right way for them and as close to home as possible removing transport as a barrier.



Caerphilly Public Services Board Well-being Plan Performance Report

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Action Area AA2A

Volunteering

Positive Change— Developing a recognition of value and benefit of volunteering for well-being and encouraging involvement in the enablers

Positive Start— Embedding and supporting volunteering with children and families to develop citizenship

Positive People— Providing opportunities to develop a culture of sharing skills, supporting each other and promoting active citizenship.

Positive Places— Supporting resilient and cohesive communities by bringing people together for community action.

Stephen Tiley

01/10/2021

Performance Levels

Performance measures where identifiable	Is there a risk this will not be achieved?
Number of PSB partner volunteering opportunities promoted and filled	No
PSB staff take-up of volunteering opportunities	No
Number of volunteers moving into apprenticeships, employment	No

Quantifiable measures	Is there a risk this will not be achieved?
Volunteering journey case studies	No

Evidence

Priority	Comment
Priority 1: Develop a coordinated approach to volunteering to enable all PSB partners to promote volunteering for wellbeing effectively	Continued use and promotion of the Volunteering Wales platform. There has been opportunities to advertise, recruit and support has been offered to partners and Volunteers alike to carry out specific and vital community activity.
Priority 2: Develop a PSB approach to Employer Supported Volunteering (corporate social responsibility) to enable staff of PSB organisations to volunteer	Support has continued through the Caerphilly Cares Scheme and the Caerphilly Buddy Scheme worker to support Employer Supported Volunteering, with many opportunities provided for staff of CCBC. Conversations will continue with all PSB partners on how this can be reviewed for maximum impact moving forward through a Volunteering workshop.
Priority 3: Recognise and utilise volunteering as a first step to the employment market	Volunteering is still seen as a key stepping stone into employment. The COVID 19 pandemic will mean that this is more important than ever, with future link in to apprenticeships a key priority.
Priority 4: Provide volunteering opportunities that are appropriate for all ages and sectors of the community	This continues to be the focus of GAVO but the COVID 19 pandemic has hindered this, in particular at the earlier stages of the pandemic. Caerphilly has the highest numbers of Volunteers placed and supported into opportunities across the 4 boroughs we work which shows recovery from COVID is in play.

Key Tasks

Ref	Task	Progress
2A.1.2	Mapping/capturing current volunteering opportunities across PSB Partners	GAVO has been in discussion over the last 6 months with all Public Service Partners, with Volunteering opportunities being put forward when needed.
2A.1.3 & 2A.4.2	<p>Research current volunteering policies & strategies, good practice in volunteering, and corporate volunteering policies with PSB partners and wider network including regional, national and UK models</p> <p>To work with PSB partners to make reasonable adjustments to volunteering opportunities to enable the involvement of people with additional support needs, in line with the auspices of the Equality Act and the Corporate Values Statements of PSB Partners. Apply Equality Impact Assessment methodology</p>	<p>GAVO has been key in liaising with Welsh Government and WCVA on any policy changes in line with Volunteering. Where these have been updated, they have been communicated and publicised.</p> <p>As part of the Welsh Government guidance and changes to policy towards the health and safety of Organisations during COVID, GAVO has been in receipt of money from Welsh Government and has been utilising this to develop the Restart programme. This was Volunteering in Wales Recovery fund money aimed at aiding community venues to carry out Health and Safety assessments to enable them to have the confidence to reopen.</p> <p>The Volunteering Team has attended the Aneurin Bevan area Wellbeing meetings (Bargoed, Rhymney, Risca, Caerphilly areas) this has been an opportunity to engage with local groups and learn more regarding their activities and how we can work in Partnership to improve, raise awareness and address local issues, stimulate growth and plan a route forward post COVID. Current plans include a Risca Wellbeing Half Term event with a calendar of activities covering the entire week utilising several local centre's and church floor space. GAVO is to advertise via Social Media the value of volunteering to all age groups, together with the advertising of Info Engine to source local area activities post event.</p>
2A.1.5	Promote volunteer recognition scheme as a PSB i.e. Annual Volunteering Awards and volunteering recognition certificates	For Volunteering, much of Q1 was communicating with organisations to prepare for Volunteers' Week which was from 1st-7th June. Volunteers week gave GAVO the opportunity to engage locally, for example, with

		<p>the Volunteers at Bargoed Taraggan Educational Gardens. Interviews were undertaken with those volunteering from various age groups and backgrounds and have been used for promotion and marketing. There has also been promotion of the work by The Parish Trust, Caerphilly Miners Centre and St Gwladys, all of whom have worked tirelessly throughout the pandemic.</p> <p>Political leads such as Gerald Jones, Dawn Bowden, Councilor Carol Andrews, Jeff Cuthbert, the Police Commissioner, The Lord Lieutenant said thank you to all those community volunteers who have dedicated their time and passion to support others.</p>
2A.1.6	Develop a Volunteering Strategy for Caerphilly integral to which are the Caerphilly PSB Partners	There have been many new Volunteering initiatives created during Q1 and Q2 but this has been due to the landscape that COVID has placed us in and remains at present. This evolution of Volunteering needs to form a formalised strategy during Q3 and Q4.
2A.1.8	Apply technology to support the promotion of and participation in Volunteering – Volunteering Wales digital platform	<p>GAVO continues to promote the use of Volunteering Wales as the system to promote, recruit and manage Volunteers and opportunities.</p> <p>The work to drive and promote Volunteering Wales has been such a success that for the financial year 2020-21, the GAVO region had the most Volunteers recruited through Volunteering Wales and the most providers signed up across the whole of Wales. Coupled with this, the GAVO region has had the highest percentage of views across Wales to the Volunteering Wales website. This information has been provided and circulated via WCVA to Welsh Government.</p> <p>Facebook and Social media is also being used more for Volunteer recruitment, by GAVO, Organisations and the Caerphilly Buddy scheme, with the latter also having online sign up.</p>

		<p>Risca Community HACK (Channel View Community Centre) brought together groups and organisations in collaboration with a focus around the creation of activities locally supporting the enhancement of wellbeing post COVID lock down. The Wales Co-op formulated the day looking at areas around funding, buildings, advertising and engagement. GAVO Caerphilly Volunteering offered their third sector support around it's Recognition Awards Scheme, Volunteering advertising via the Gwent Volunteering in Wales Platform, Info-Engine advertising mechanism and personal participation within one of the individual group settings/activity.</p>
<p>2A.2.3 & 2A.2.4</p>	<p>Understand and define the benefits of Employer Supported Volunteering programmes, and the Corporate challenges around implementation and work through the challenges</p> <p>Develop Caerphilly as a lead and exemplar for Employer Supported Volunteering (corporate social responsibility)</p>	<p>The Caerphilly Cares Scheme and Buddy scheme have been active over the last 6 months in supporting our Communities within Caerphilly. Our Volunteering Officer left us during Q1 and as a partnership, Caragh Porter has since been appointed to this role.</p> <p>There have been many successes with this project and within the last 6 months and before, with much learning available for other partners to utilise to benefit their own Employer Supported Volunteer Programmes.</p> <p>The Caerphilly Buddy Scheme currently has 56 active volunteers. There is an online recruitment post being planned for this month to be shared on the Council's Facebook page.</p> <p>The Buddy Scheme will play a large part in the Council's Employer Supported Volunteering Scheme which is due to launch this October. With an agreed upon amount of hours undertaken in a volunteering placement, the employee's will be eligible for extra days of annual leave.</p> <p>There are currently 575 hours logged by the volunteers on the Volunteering Wales</p>
2A.3.3	Recognise and celebrate volunteering achievements	As outlined in 2A 1.5, Volunteers week has been an important event to During Q1 to

	<p>and the personal journey of Volunteers and inspire participation through positive publicity and the celebration of and achievement of Volunteers.</p>	<p>celebrate volunteering achievements and the personal journey of Volunteers to inspire participation.</p> <p>This was again held online but has been a positive opportunity to thank all volunteers for their contributions.</p> <p>Over the past 6 months, GAVO has also distributed:</p> <ul style="list-style-type: none"> • 2 Five thousand hour certificates • 1 Three thousand hour certificate • 1 Two thousand hour certificate • 1 One thousand hour certificate (all signed by the Lord Lieutenant) • 4 Two hundred hour certificates • 13 One hundred hour certificates • 6 Fifty hour certificates.
2A.4.3	<p>To work with Third Sector Organisations, community groups and other partners to maximise participation in Volunteering from different ages and sectors of the community and implement promotion and communication strategies where there are gaps in participation from certain ages and community sectors.</p>	<p>The past 6 months have seen the return of the Voluntary Sector Representatives and the Voluntary Sector Liaison Committees which have given opportunity again re engage Third Sector Organisations into the Well Being agenda as COVID has restricted this towards the end of 2020 and beginning of 2021.</p> <p>GAVO has also received COVID recovery grants from Welsh Government which have been distributed to aid Third Sector Organisations with recovery.</p> <p>The Buddy Scheme has enabled many genuine connections and friendships to develop, those who have committed to the scheme have expressed they feel accomplished and really benefit from their volunteering. The support that the vulnerable people have been receiving has been vital and graciously received. The Buddy Scheme has aims to strengthen community relationships and encourage involvement in attending groups and events. Buddies are matched with people with similar interests and locations in order to make this possible.</p>

Conclusion

Contribution to the 7 Well-being Goals: A prosperous Wales, A resilient Wales, A healthier Wales, A more equal Wales, A Wales of cohesive communities, A Wales of vibrant culture and thriving Welsh language, A globally responsible Wales.

This report is presented to the PSB on __ / __ / ____.

**Caerphilly Public Services Board Well-being Plan Performance Report
6 monthly report April – Sept 2021**

Action Area AA2b

Job Growth & Employability Support

Positive Change— working with PSB partners and local employers to establish a locally co-ordinated gateway into placement, apprenticeship and employment opportunities

Positive Start— providing a direct access route into opportunities for participants of employment support programmes, to match labour need with available local workforce

Positive People— support local people to fulfil potential and access relevant training and placements, apprenticeships and employment, to enable them to take up opportunities and achieve greater individual prosperity

Positive Places – develop local jobs and career routeways for local people, improving prosperity and reducing worklessness across communities

Allan Dallimore/Sarah-Jayne Irish/Andrew Griffiths

17/09/2021

Performance Levels

Performance measures where identifiable	Is there a risk this will not be achieved?
Increase the number of people supported into employment via the flagship employment programmes.	No
Increase the number of residents engaged in apprenticeships, traineeships and work placement opportunities.	No
Increase the number of local businesses offering opportunities for apprenticeships, traineeships, work placements and sustainable employment.	No
Increase the number of apprenticeships, work placements and employment opportunities provided by Caerphilly Council.	No
Increase the number of opportunities for apprenticeships, traineeships, work placements and sustainable employment provided as a result of links with procurement contracts.	No

Quantifiable measures	Is there a risk this will not be achieved?
Achieve annual targets for people into work via employment support programmes, as follows: CfW – 72 job entries, CfW+ - 275 job entries	Potentially – pandemic still impacting upon employment opportunities and summer months traditionally quieter; however expecting increase within Q3 and Q4
Support 100 local employers via participant matching with Employability Support programmes	No
Promote Kickstart takeup within CCBC departments and partner organisations, linking to Employability Support participants where appropriate – establish 15 Kickstart Placements	Yes – partially; final Kickstart bid was for 10 rather than 15 placements
Complete full pilot year of Caerphilly Academy – Gateway to Employment (apprenticeship programme) – develop 12 apprenticeships/opportunities via Academy	No
Work with Procurement departments to maximise community benefits and targeted recruitment and training opportunities (arising from public sector contracts) – develop 32 opportunities via procurement contracts	No

Evidence

Priority	Comment
AA2b.1 – Establish an all age apprenticeship programme across PSB member organisations with a co-ordinated point of access.	<p>Significant work underway within CCBC to develop placements and apprenticeships, aligned to workforce needs where appropriate. Supported by Academy Pilot programme and Academy Mentor who is in place to provide additional support to maintain individuals in post and maximise success of opportunities.</p> <p>Mapping work to be done to establish opportunities across PSB members and consider possibilities for co-ordinated point of access.</p>
AA2b.2 – Maximise the opportunities for residents through the Cardiff Capital Region City Deal and the Valleys Task Force, through local and regional job creation.	<p>Significant levels of employer engagement occurring across PSB member organisations (see specific updates below), providing support with schemes including Kickstart, apprenticeships and training pathways, to grow local jobs and match individuals to these roles via employment programmes. Next stage of this process requires further coordination or employer engagement to avoid duplication of contacts across PSB members.</p>

Key Tasks

Ref	Task	Progress
A	Support local and regional employers to grow sustainably through the provision of an appropriately skilled workforce (utilising processes including redundancy response and promoting initiatives such as the Welsh Government Employer Incentive Scheme, providing a	<p>CCBC, DWP, local colleges and other partners working with employers across the county Borough to support growth.</p> <p>CCBC Business Liaison/Business Support teams have upskilled a number of participants in hospitality to combat the depletion of staff in this sector and supported companies to take on apprentices by encouraging them to partake in the Employer Incentive Scheme. A CCBC</p>

	financial incentive for businesses to recruit apprentices)	<p>redundancy response team was also formed, whereby local businesses were invited to attend meetings where they may be offered support with grants and signposting to Business Wales.</p> <p>The Welsh Government all age Employer Incentive Programme (EIP) for the recruitment of apprentices has been extended (subject to Funds) until 28th February 2022. This will give a good platform on which to continue to support the development of a skilled workforce across local and regional employers.</p>
B	Support local town centres and high streets to grow sustainably through engagement with employability support schemes to match emerging workforce with labour demand (utilising processes including redundancy response, Kickstart, Jobs Growth Wales)	<p>Employment support teams have engaged with Caerphilly Tourism Association to promote employment support/recruitment offer to local employers.</p> <p>Employment Manager working with Town Centres team to explore linking employability support in to Town Centre transformation agenda, via potential social value contracts etc.</p> <p>CCBC Business Liaison staff have supported approx. 10 participants into Kickstart retail placements within the Caerphilly Borough towns and high streets (and are also planning opportunities within departments of CCBC through the Academy project – see updates below).</p> <p>Liaison with local JCPs and partner organisations such as Remploy and Educ8 Training (providing Jobs Growth Wales opportunities) has enabled staff to match emerging labour workforce demands and provide robust training pathways to ensure successful job opportunities and return people into work. This proved extremely beneficial to those facing redundancy as staff were able to match transferable skills to other industry sectors and move those facing job losses into other vacant posts.</p>
C	Engage effectively with local communities and residents to promote placement, apprenticeship and employment opportunities offered by PSB partner organisations	<p>The Welsh Government Apprenticeship Vacancy Service (AVS) provides a platform for effective engagement to promote apprenticeship opportunities. The Apprenticeship Matching Service (AMS) continued to promote vacancies for Job opportunities via the Job Growth Wales programme.</p>

		<p>Locally, employment support teams within CCBC work with partners including the DWP to provide opportunities to local communities, directly via the Jobcentre Plus jobseeker referral process – and also via outreach engagement work to reach communities/individuals who are not engaged with JCP. Engagement work throughout the pandemic has predominantly been via remote means (e.g. social media), however staff are now resuming attendance at/development of face to face engagement activities, to include those communities who became more detached during pandemic due to exacerbation of barriers.</p>
D	<p>Work with the Procurement Enabler to maximise community benefits and targeted recruitment and training opportunities arising from public sector contracts</p>	<p>Supplier Survey Sessions held by CCBC Procurement on how we can change procurement in the future – Sharing of Communities for Work and Communities for Work Plus and CCBC Academy Support Services Offer – Information provided on the support available in accessing job support as part of the presentation given.</p> <p>Catch up meetings now arranged every 6 weeks with the CCBC Employment Support team to discuss upcoming contracts as part of Procurement’s Forward work plans / social value and how we can link together to provide best possible outcomes for both contractors and CCBC.</p> <p>Pre-tender engagement meetings with 21st Century Schools and CCBC procurement team.</p> <p>Walters UK Awarded demolition of Hafodryns - CCBC Procurement and Employment Support staff met with the Managing Director of the company and successfully obtained a 14 week paid work position (interviews to be held in October, possible case study to follow).</p>
E	<p>Maximise the earning capacity of residents by ensuring they have the right qualifications and skills to meet local labour market needs</p>	<p>Colleges, training providers and Employment Support teams continuing to provide education, training and upskilling for local residents. Specific pathways delivered (e.g. contact centre, construction) and further pathways being developed to try to address current demand sectors including care and hospitality. Key relationships also being formed to address current shortage of HGV drivers and upskill residents to address these needs.</p>

		<p>Over last 6 months, CCBC employment support programmes have achieved 116 training outcomes for local residents as a route to employability.</p>
F	<p>Ensure apprenticeship and employment pathway programmes are aligned to workforce planning needs and where skill shortages are evident, including areas and roles that are difficult to recruit to across PSB partner organisations</p>	<p>Within CCBC, Employment Support and HR teams working closely together to consider workforce development and align Kickstart, placements, apprenticeships and employment pathways to workforce demands. Also carrying out specific activity with targeted departments who are experiencing specific recruitment problems, to develop new and possibly innovative ways to address these issues.</p> <p>CCBC have approved £0.5m for the development for apprenticeships internally as part of the recent outturn report. Work is being undertaken with Heads of Service to consider how apprenticeship and employment pathway programmes can support workforce planning across the organisation, in particular in areas where there are local and national skills shortages</p> <p>This work now needs to be expanded across PSB, with a resumption in coordinated activity (planned for Q3).</p> <p>Reps from local authority also attend Regional Skills Partnership meetings, where insight is shared into regional labour demands, enabling Caerphilly teams to align activity to these demands where appropriate.</p>
G	<p>Create a robust schools, college and vocational career pathway into employment, in particular working closely with schools and colleges to engage young talent into vocational pathways as an alternative to university. This includes work experience placements and links with local businesses</p>	<p>PSB members including Coleg y Cymoedd and CCBC working in partnership to develop employment pathways, in areas including Hospitality, Rail, Construction (Groundworks), with further opportunities to expand this offer across other vocational areas. Links developed with Coleg y Cymoedd futures team to support those learners seeking employment and avoiding NEETS.</p> <p>Work is being undertaken with the Chief Education Officer and Head Teachers to consider how the Council can engage more effectively with schools and offer more work experience placements so that pupils have a better understanding of the Council's business and future employment opportunities.</p>

		The pandemic significantly impacted upon our work with schools across the PSB partnership group - as a PSB action area, we now need to consider our approach with schools and improve links.
H	Ensure existing staff within PSB partner organisations are able to undertake training to improve their skills and knowledge, and access apprenticeship opportunities where appropriate	CCBC - The opportunity to increase apprentice / trainee / work placement opportunities is currently being considered within the Council. The Council has just agreed a Workforce Development Strategy which will better coordinate learning and development opportunities across all services, to support the improved skills and knowledge of staff.
I	Develop a shared apprenticeship programme (Caerphilly Academy) within the local authority and across PSB partner organisations	<p>Caerphilly Academy now progressing after a delayed pilot year due to pandemic. Academy mentor in post and following opportunities in development/ongoing:</p> <ul style="list-style-type: none"> • Parish Trust receiving support from Employment Support programmes to recruit 3 x apprenticeships and 2 x Kickstart opportunities. The employer has formally committed to Academy support and the successful candidates will be enrolled with the Academy mentor for in work support. One participant on an apprenticeship has since left the placement having secured FT employment elsewhere. • Relationship developed with Caerphilly based employer (Ridgeway Golf Club) who have engaged with the Academy to recruit and offer in -work support to various Kickstart vacancies. One participant is being supported on a KS placement which is due to end in November. • Discussions held with RCT Apprenticeship and Grad Scheme Manager to discuss best practice in support of Academy planning. • Deadline for EOIs for Academy/Kickstart placements passed in September 2021. EOIs consisted of: <ul style="list-style-type: none"> - 8 Directorates - 10 Job roles - 45 individual opportunities requested Decision making and selection process underway. • Caerphilly Homes have requested support in regards to 9 apprentices being recruited

		<p>in Q3. The Academy mentor will support with recruitment, apprentice sustainability and stakeholder management. Recruitment due October 2021 for a January start.</p> <ul style="list-style-type: none"> • Work placements completed with CCBC Rural Development, Celtic Horizons and CCBC Planning, with participants then moving on to full time education or full time employment.
J	Promote Welsh Government initiatives (including Kickstart, Jobs Growth Wales, Traineeships) to employers as an entry point to apprenticeships and/or sustainable employment	Business Liaison and Business Support staff continue to support local employers, which includes discussing opportunities to build and upskill workforce, including Kickstart and apprenticeships. External employers are referred directly to DWP or gateway contacts for Kickstart placements, with additional support offered from CCBC employment staff to support them to recruit. Within CCBC, approval has been given for hosting 10 Kickstart placements, which are currently in development.
K	Develop a career offer locally that promotes the foundational economy as a route to economic prosperity for people of all backgrounds (linking to the Resilient Communities Action Area), supported by appropriate pathways	CCBC Business Liaison/Support teams have developed multiple employment pathways supporting the care & health services, hospitality & retail, construction and housing. By upskilling participants, teams were able to provide the crucial 'stepping stone' into employment. By targeting specific disadvantaged areas and having CCBC representation in the hubs of these communities, we are able to forge strong relationships with residents and provide sustainable job opportunities to those most in need, helping our communities most in need to flourish.
L	Provide support to businesses to improve their competitive edge and to take advantage of new opportunities through the provision of placements, apprenticeships and/or paid employment – linking directly to available regional workforce via employment support programmes	CCBC Business Liaison support many businesses within the borough by supporting in the development of work experience, apprenticeships and placements – and promoting these opps to participants from all employability programmes. The business liaison team is able to offer a bespoke employment service to each business it serves. This service provides a competitive advantage to those companies that use our services, enabling access to training budgets and support staff to enable them to identify the correct candidate for each job and providing opportunities to develop training and

		<p>recruitment pathways to upskill individuals to meet employer needs.</p> <p>Specific innovative work with key employer relationships has enabled employers to meet demand, for example supporting Transcend Packaging to develop family friendly shift patterns.</p> <p>As a PSB action area group, we now need to expand this activity across the group, to coordinate key employer contacts to avoid duplication across agencies.</p>
M	Develop close links with the Volunteering element of the Action Area to provide residents with opportunities for progression into employment	No significant update at this stage – to be developed. (However, CCBC Employment teams maintain strong links with Caerphilly Cares team, who support volunteers alongside GAVO and refer in to employment programmes where appropriate).
N	Map all current traineeship and apprenticeship programmes and structures across PSB partner organisations	No significant update at this stage.
O	Explore the most appropriate way to deliver a 'one stop shop' approach across PSB partner organisations, to raise awareness of apprenticeship opportunities	No significant update at this stage.
P	Identify how best to influence and maximise apprenticeship and training opportunities from the Cardiff City Region for Caerphilly county borough and its residents	<p>A number of senior officers are working with officers from the Cardiff City Region to maximise apprenticeship and training opportunities.</p> <p>Reps from CCBC also attend CCR Regional Skills Partnership meetings, to influence discussion around opportunities offered by group, feeding back and linking in where appropriate.</p>
Q	Engage with schools at the earliest possible opportunity in a child's life to highlight the positive benefits of apprenticeships as a realistic alternative to university	<p>Coleg y Cymoedd has good working relationships with schools, however this is something as a network and provision we need to improve. Covid has impacted this until now.</p> <p>CCBC - Work is being undertaken with the Chief Education Officer and Head Teachers to consider how the Council can engage more effectively with schools and offer more work experience placements so that pupils have a better understanding of the Council's business and future employment opportunities.</p>

		CCBC Employment teams considering how best to involve schools within evolving engagement plans, now that restrictions due to pandemic have lessened.
R	Identify upcoming growth sectors and labour market demand across Borough and wider Gwent region	By constantly liaising with CCBC business team, JCPs, community groups, partner organisations, Business Wales, CCR Regional Skills Partnership and Welsh Government, we are able to identify upcoming growth sectors and labour market demands. We have strong communications with local community groups, other local authorities and also local colleges. Through constantly liaising with these groups we are able to be proactive in our approach to employment support for Caerphilly and the wider Gwent region.

Conclusion

It is evident within the updates above that this is a rapidly evolving yet vital area of action for PSB partners within Caerphilly, as the local authority area and wider region continue to recover from the economic impact of the Covid pandemic. The focus of activity across all partners has been employer engagement, harnessing opportunities to enable progression of participants into employment; however employers in some sectors (e.g. Hospitality, Care) have also reached out to partners across this action area to address very real problems in terms of labour shortages and ongoing recruitment issues. Whilst job growth in the wake of the pandemic has been a clear priority, it is also apparent that work needs to be done with employers to encourage them to also consider longer term plans to grow their workforce, by taking advantage of trainee and apprenticeship schemes.

Whilst there has been significant amounts of work done by individual partners across the action area (see updates above), it is also apparent that, within the pandemic, there has been a stall in co-ordinated partnership activity. Whilst some ad hoc partnership work has taken place between different members of the action area group, a focus for the next period should be a resumption in specific meetings of the group and co-ordinated planning and delivery to meet labour market needs.



Contribution to the 7 Well-being Goals: A prosperous Wales, A resilient Wales, A healthier Wales, A more equal Wales, A Wales of cohesive communities, A Wales of vibrant culture and thriving Welsh language, A globally responsible Wales.

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Good Health and Well-being

Action Area 3

Good Health and Well-being is one of 5 Action Areas within The Caerphilly We Want Well-being Plan 2018-23. It supports the achievement of the plan's 4 Well-being Objectives:

Objective 1: Positive Change - A shared commitment to improving the way we work together

Objective 2: Positive Start - Giving our future generations the best start in life

Objective 3: Positive People - Empowering and enabling all our residents to achieve their own potential

Objective 4: Positive Places - Enabling our communities to be resilient and sustainable

Alison Gough

30/09/2021

Performance Levels

Outcome	Is there a risk this will not be achieved
<p>AA.3.1 Outcome 1 – Working with public health on promoting good health such as smoking cessation. Smoking prevalence reduced to 16% by 2020.</p> <p>AA.3.1 Outcome 2 – Working with public health to achieve uptake in childhood vaccinations flu vaccinations and Covid -19 vaccinations There should be a 95% uptake in childhood vaccinations, an uptake in flu immunisations as follows - 75% in 65-year-olds and over and 55% in at risk groups aged 6 months to 64 years.</p> <p>See below for Caerphilly area Covid 19 vaccinations update.</p> <p>AA.3.1 Outcome 3 – Achieve targets in national screening programmes. There should be an uptake in the following areas for national screening: 60% uptake for bowel; 70% uptake for breast; 80% for cervical.</p> <p>AA3.1 Outcome 4 – Working with partner agencies to promote good mental health and awareness of available services such as counselling with Caerphilly Mind, Hospital Discharge Service with Age Cymru Gwent, MELO website and the Green Nature Prescribing Initiative. Working with GP’s to ensure working knowledge of the Green Nature Prescribing initiative. Promote MELO website and resources. Promote resources and access to Caerphilly MIND and Age Cymru Gwent.</p> <p>AA3.2 Outcome 1 – Ensure relevant information sharing and access to up-to-date resources such as Care First and MELO Connect 5 training. Caerphilly Council staff will have access to an Employee Volunteering Scheme. Roll out MELO Connect 5 training to staff and evaluate uptake. Work with communications teams to distribute documents and resources related to well-being. The Employee Volunteering Scheme is linked to staff well-being and provides benefits to partner agencies.</p>	<p>No</p>

AA3.3 Outcome 1 – Improved delivery of preventative and effective services in each geographical area. Improved awareness and access to services provided locally. Ensure strategic priorities between the NCN, IWN and PSB are linked and are working together.

AA3.4 Outcome 1 - More communities and residents engaged and involved in place-based discussions and decisions regarding health and wellbeing.
Feedback from community groups and uptake in services for health and well-being groups in local areas.

EVIDENCE

(See Appendix below)

Key Tasks

Ref	Task	Progress
AA 3.1	Promote and encourage people to avail of smoking cessation support and details of how this can be accessed. Promote and encourage people to avail of screening services with details of how these can be accessed. Promote positive messages about vaccinations and encourage reading from reputable resources.	See statistics above regarding smoking cessation. Screening Division state that annual reports have been delayed due to the Covid response. See above for most recent uptake data for Caerphilly area. V for Vaccination training is continuing and has been well received. Vaccination uptake and number of residents receiving their vaccination is very positive. See current figures for vaccinations in Caerphilly above.
AA 3.2	INVEST IN THE WELL-BEING OF STAFF · Ensure that Connect 5 training is rolled out to staff and monitor uptake and feedback. Ensure up to date resources shared on Care First and alternative internal communications	In Q1 Caerphilly Mind commissioned to deliver 24 modules Projected target is to commission Caerphilly Mind to deliver 108 modules in Q 2-4 focus will be on delivering to health and social care staff) Total 132 modules for the year projected to take place at a minimum. All health and well-being resources are shared on Care First and internal communications to support employees. A CCBC Corporate Volunteering policy is being developed which is intended to enable staff to avail of opportunities and

		develop new skills and confidence and invest in the well-being of our staff.
AA3.3	<p>Provide an integrated system of health, social care and well-being closer to home through the Neighbourhood Care Network Ensure synergies between the strategic priorities of the PSB, the three Neighbourhood Care Networks (NCN) and the Integrated Wellbeing Networks: encourage opportunities and promote delivery through: Green and community-based creative wellbeing initiatives, including appropriate social and more formalised 'prescribing' routes Ensure synergy with other PSB workstreams especially: Caerphilly cares Preventing vulnerability/ inequality Town centre recovery</p>	<p>Groundwork Wales are offering 10 spaces to residents to join a 6-week structured well-being programme with a specialist health coach. The session lasts up to 1.5 hours including a walking activity and time for support and a chat with the health coach. IWN are developing Green Prescribing as a model— surgeries are now signed up for this project and a pilot will be delivered next month and into the summer. There is contact with other PSB workstreams and partners attend meetings in other PSB areas to discuss working collaboratively and shared priorities.</p>
AA 3.4	<p>Create a supportive environment that enables communities and residents to manage their health and wellbeing, appropriately in partnership with services. Develop place-based approaches to enable community wellbeing and empower residents to access support services and get involved in funding opportunities. Ensure promotion and awareness of local services in the following areas: Reducing loneliness through 'Ffrind i mi' Mental health services to residents in partnership with Caerphilly MIND and MELO Promotion of support for digital exclusion Support the roll out of Iris in partnership with Llamau</p>	<p>Monthly Wellbeing Friends Coffee Mornings have been running since January 2021. On average, there are between 10/12 attendees. Each coffee morning has an initial Covid regulations update, 1 to 2 speakers and a section for people to ask for support, or to tell the group of ongoing or new work. Talks have consisted of; Dementia Friends Summary talk Reminiscence Session, Alheimers Society - Herbert Protocol, British Liver Trust, Victim Support, Caerphilly Arts and Cwtch Festival Information, Smart Money Cymru - Financial Wellbeing Small Woodlands Trust Feedback from community groups and uptake in services for health and well-being groups in local areas. Place based collectives held in focus areas: Bargoed, Rhymney, New Tredegar and Rhymney held bimonthly. Monthly well-being coffee mornings taking place with agency partners. V for Vaccination training has been delivered across Caerphilly to respond to vaccination hesitancy and promote reputable resources for additional</p>

		<p>information. Covid IMT supported by IWN lead re community intelligence and information Ffrind I mi is ongoing—no new updates currently. See above for up-to-date statistics regarding mental health services being delivered to residents by MIND. Work has been supported around digital exclusion in Risca and there are plans to move it to other areas. IRIS is being rolled out across GP practices in Caerphilly borough.</p>

Conclusion

This review has taken place at a halfway point of delivery and during the COVID-19 pandemic. The transformation of health and wellbeing services which consists of integrated and whole systems approach is continuing. The impact of the COVID-19 pandemic is an increased demand on health services and possible longer-term health implications as many health services have been on hold or working with reduced provision.

Additionally, demand for healthcare is growing because of many factors such as an ageing population, patients living longer and with more complex needs which intensifies the challenges faced by the NHS, social care providers, local authority and our third sector partners.

The actions within this delivery plan have been reviewed and updated to reflect PSB partnership working within the Covid-19 pandemic.

Appendix

Smoking prevalence reduced to 16% by 2020.

The national target hasn't changed and will remain as stated until the new tobacco plan for Wales is produced.

Table 1: Smoking Cessation Services outcomes, 1 April to 31 December 2020 (no Q4 figures available)

Period	Number of Treated Smokers	Number of Treated Smokers self-reported as quit	% of Treated Smokers self-reported as quit	% of the adult smoking population Treated (based on self-reported data)
Q1 2020-21	781	399	51%	0.9%
Q2 2020-21	541	379	70%	0.6%
Q3 2020-21	570	356	62%	0.6%
Total	1892	1134	60%	2.1%

Non-Covid-19 Vaccinations

There should be a 95% uptake in childhood vaccinations, an uptake in flu immunisations as follows - 75% in 65-year-olds and over and 55% in at risk groups aged 6 months to 64 years.

There should be uptakes in flu immunisations as follows – 75% in 65-year-olds and over and 55% in at risk groups aged 6 months to 64 years.

The following are the latest figures for Caerphilly Borough.

Children age 2-3 yrs.— Uptake 61.2%

Clinical Risk 6 months—64 yrs. Uptake 53.4%

65yrs and older—77.5%

COVID-19 vaccination in CCBC area (up to 16/05/2021)

Age 80 years and over: 96.2% (1st dose) 92.4% (2nd dose)

Age 75-79: 97.1% (1st dose) 93.5% (2nd dose)

Age 70-74: 97.1% (1st dose) 93.7% (2nd dose)

Age 65-69: 95.6% (1st dose) 90.1% (2nd dose)

Age 60-64: 94.8% (1st dose) 32.7% (2nd dose)

Age 55-59: 93.0% (1st dose) 27.7% (2nd dose)

Age 50-54: 90.9% (1st dose) 20.6% (2nd dose)

Group (clinically extremely vulnerable 16-69): 94.8% (1st dose) 85.2% (2nd dose)

Group (clinically at risk- 16-64): 90.1% (1st dose) 30.7% (2nd dose)

Age 40-49: 86.8% (1st dose) 15.2% (2nd dose)

Age 30-39: 76.9% (1st dose) 11.6% (2nd dose)

Age 18-29: 23.3% (1st dose) 8.3% (2nd dose)

Screening

There should be an uptake in the following areas for national screening: 60% uptake for bowel; 70% uptake for breast; 80% for cervical.

Screening Division state that annual reports have been delayed due to the Covid response.

The most recent uptake data for Caerphilly are:

Bowel = 58.8% (2018-19 uptake data)

Breast = 72.8% (uptake for screening round as at 30/11/19)

Cervical = 75.4% (coverage as at 1/4/18)

Older People

Age Cymru Gwent's Hospital Discharge Service (HDS) had 18 new service users (carried forward) on the last day of the quarter accessing the HDS. 6 were new referrals. Quarter monitoring **05 May 2021**

Mental Health

MIND have 54 active clients and have offered 195 counselling sessions.

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Action Area AA4a

Safer Communities

Natalie Kenny

Objective 1 - Positive Change - Improved partner working and sharing of workspace, facilities and information will use assets and resources more intelligently

Objective 2 - Positive Start—Educating young people in community responsibility, providing diversion from negative behaviours, work with Gwent Police ACES and Early Intervention providers.

Objective 3 - Positive People—Building and maintaining collaborative working/engagement with partners to explore concerns, identify and action relevant solutions. Use of community engagement events to encourage increased reporting.

Objective 4 - Positive Places—Work with partners to tackle environmental crime and property defacement and development of mediation services to help residents address problem persons and behaviour directly

Natalie Kenny

30/09/2021

Performance Levels

Performance measures where identifiable	Is there a risk this will not be achieved?
Reduced number of people entering Criminal Justice System	Yes
Effective response to ASB—Strike 3 and 4 numbers	No
Identify and respond effectively to crime and ASB challenges	No

Quantifiable measures	Is there a risk this will not be achieved?
Feedback provided by the community following engagement re. issues in area, perception of community safety and effectiveness of actions being taken.	No

Evidence

Priority	Comment
Reduced number of people entering Criminal Justice System	Excellent partnership working between the newly formed Problem Solving Hub / CCBC Licensing officers in relation to preventative and proactive working as a result of COVID restrictions involving Night Time Economy
Effective response to ASB—Strike 3 and 4 numbers	The Community Safety Hub has continued to operate through the pandemic, resorting to TEAMS. Vital partnership meetings have continued to take place tackling organised criminality, anti-social behaviour and other demand drivers where information and intelligence is shared. Information has also been shared between education, and social services in relation to the safeguarding of

	vulnerable children and domestic violence victims whilst in lockdown / schools closed
Identify and respond effectively to crime and ASB challenges	Safer Streets Bid – Rhymney. Caerphilly were successful in bidding for Approximately £300,000 into the Safer Streets fund for the Rhymney area. The project is currently underway and managed by a Police Sargent. Discussions have taken place with key personnel in the Local Authority and updates provided to elected officials. CCTV and columns have been purchased and will be installed by the end of October. Home surveys have been performed and appropriate security measures have been purchased that include, door and window locks and doorbell CCTV. Foot patrols are taking place jointly with the local Neighbourhood Teams and Community Safety Wardens. There are planned engagement activities during October / November with other key agencies in the affected areas
Feedback provided by the community following engagement re. issues in area, perception of community safety and effectiveness of actions being taken	A public consultation has been carried out to renew and vary the Public Space Protection Orders across Caerphilly County Borough that relate to Anti-Social Behaviour and Drinking Alcohol in a Public Place

Key Tasks

Ref	Task	Progress
	Community Mapping – Develop an understanding of the demographic and diverse composition of our local communities. This will assist with key engagement initiatives to involve our communities in problem solving issues that affect them. This will allow them to feel empowered and informed in order to deal with localised community safety.	A newly appointed Gwent Police Corporate Communication Officer will assist with key media messages and engagement opportunities with the community. They will work closely with the Community Support engagement officers and the Communications Leads in key agencies. This is to assist with the public perception of Crime and ASB, to provide reassurance and deliver key crime prevention messages. An

		engagement strategy is currently being written.
	Maintain an accurate picture of Anti-Social Behaviour and those responsible; encouraging and facilitating reporting and strengthening community confidence by effectively tackling issues through use of statutory powers or partnership referral and utilising early intervention and prevention schemes	The Safer Caerphilly Community Safety Partnership has carried out a 6 week consultation on the continuation, variation and introduction of new Public Space Protection Orders (PSPOs). The consultation was carried out via Microsoft Forms online and publicised across the county borough using social media, leaflets and posters. A report containing the results will be submitted to the CCBC Scrutiny Committee and then Cabinet for approval of the proposals
	To stand up to Hate / Intolerance and Extremism in our communities by ensuring we robustly monitor and deal with incidents and victims of hate-crime. To ensure that the responsibilities for PREVENT and CHANNEL under Counter Terrorism and Security Act 2015 are met and to implement the Regional Prevent Action Plan that covers training, policy, Channel and community cohesion.	Prevent training continues to be delivered to frontline staff including a number of specific sessions for school staff. The regional Contest Board and Prevent Training and Delivery Group continue to meet regularly to ensure all statutory duties are met. The Prevent group continues to oversee the regional Prevent action plan and work with partners to ensure implementation of key objectives. The Caerphilly Protective Security & Preparedness Group is now well established and continues to meet regularly and work on the development of a risk assessment for public accessible locations within the county borough
	To continue working in partnership with statutory, specialist and internal partners to co-ordinate activity in relation to emerging areas of repeat demand, Serious Violence / Serious organised criminality, intelligence and community issues. This will be facilitated via the Tasking process through both Community Safety Hubs and the Serious Organised Crime Partnership Group	The Police have now formed a new Problem-Solving Team in both East and West of the county. This team will focus on reducing the Crime and ASB demand drivers and will also concentrate on Crime Prevention and Engagement within the communities. They will work closely with the Police Neighbourhood Teams, Partnership Hub and the local authority Community Safety Team. The Problem-Solving Team comprises of Licensing Officers / Harm & Vulnerability Co-ordinator, ASB Co-ordinator, Community Support Engagement Officers, Schools Police Officers and Youth Engagement Community Support Officers. A joined up approach with neighbourhood teams will ensure a problem

		orientated policing plan is implemented that is shared with partners at partnership tasking meetings. The serious organised crime partnership meetings continues.
	To enhance engagement and activity in relation to the Night-Time economy – to reduce those incidents intrinsically linked to NTE such as violent crime / Disorder and areas of vulnerability (CCE / CSE / Modern Day Slavery)	Dedicated operational officers are now in place within the problem solving hubs and will be focussed on driving initiatives and engagement in relation to NTE This work has already started in conjunction with Local Authority Licensing officers and trading standards as lockdown eases.

Conclusion

No guidance is sought from the Board at this time



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Action Area AA4b

CAERPHILLY CARES

Positive Start— providing the Best start in life for current and future generations

Positive People—securing the best outcomes for current and future generations

Positive Places— improving services, improving health and well-being

Tina McMahon

30/09/2021

Performance Levels

Performance measures where identifiable	Is there a risk this will not be achieved?
Strengthening relationships and connections between residents, and between residents and agencies.	No
Mobilising and empowering residents to become self-organising and active.	No
Map all community groups and support currently available	No
Create a mechanism for sharing best practice and increased community participation for residents.	No
Develop the process mapping internally and across external partners, then establish the monitoring and evaluation framework including customer journey mapping.	No

Quantifiable measures	Is there a risk this will not be achieved?
Satisfaction levels/positive outcomes %	No
Number of successful case studies / positive journeys	No
Lessons learned identified and continuous improvement – linked to exit surveys	No
80% of engaged community groups trained in safeguarding, coproduction, community involvement etc. within first year	No
Number of new community groups supported to become established	No
Service responds to most common barriers via calls/customer journey	No
Respond to evaluation of first 12 months delivery	No
Successful process mapping achieved in establishing CC service (successful partnership with transformation)	No
Within the first 12 months, XX% of residents are aware of the 'Caerphilly Cares' service	No
Successful launch on 6th April 2021	No
Extent of awareness raising – internally and partners/community groups – networking opportunities	No

Evidence

Priority	Comment
Satisfaction levels/positive outcomes %	Online MS Forms survey customised and designed to meet service delivery. Form to go live Q3.
Number of successful case studies / positive journeys	A dozen successful case studies have been provided to demonstrate the level of support the service has provided to residents. These are available on request. Full figures to be provided April 2022.

Lessons learned identified and continuous improvement – linked to exit surveys	Service delivery continuing to evolve to meet customer needs and ongoing developments through the pandemic. First 12-month review will take place April 2022 alongside customer survey evidence.
80% of engaged community groups trained in safeguarding, coproduction, community involvement etc. within first year	Delivery has commenced but has been restricted due to the pandemic. Full annual figures to be provided April 2022.
Number of new community groups supported to become established	4 new groups established to date. Additional support is being offered to groups to enable them to apply for grants such as the Community Empowerment Fund and the Food Insecurity/Poverty grants. Several groups are receiving additional support to ensure they can remain operational during the pandemic.
Service responds to most common barriers via calls/customer journey	Service delivery continuing to evolve to meet customer needs and ongoing developments through the pandemic. The level of Mental Health support services for residents is currently an ongoing concern that the service has identified and will continue to work with across partners.
Respond to evaluation of first 12 months delivery	April 2022
Successful process mapping achieved in establishing CC service (successful partnership with transformation)	Process mapping within CCBC has taken place and is continuing over the first year with additional visioning and planning workshops with partners.
Within the first 12 months, XX% of residents are aware of the 'Caerphilly Cares' service	April 2022
Successful launch on 6th April 2021	Launch successfully carried out throughout April/May 2021 inclusive of several member seminars, social media releases and cross-team information sessions and workshops.
Extent of awareness raising – internally and partners/community groups – networking opportunities	Cross-team meetings and workshops ongoing alongside information sessions with partnership organisations such as Community Connectors, Housing, Tenancy Support, Benefits, Council Tax, 50+ Forum and the Older People teams.

Key Tasks

Ref	Task	Progress
A	Establishing an appropriate customer journey measurement	Ongoing alongside the development of an appropriate Abavus tool to capture the level of intervention required for each customer. Due to the ongoing changes to delivery in responding to customer needs, this will be completed within the first 12-months.
B	Establish panel of community volunteers – exploring training and development needs – first six months (training to then be completed within 12-18 months)	Currently working with IWNs and existing volunteers (through the Buddy Scheme etc.) to establish an appropriate panel.
C	Develop tool to measure impact for individuals – in partnership with Public Health Wales + community insight	Ongoing.

	work (change to geographical area)	
D	Community groups trained in safeguarding, coproduction, community involvement etc. within first year	Risca CV UK lead volunteers trained in Safeguarding Level 2 and will undergo 'train the trainer' training to roll out further. Caerphilly Cares Development Officers will also be trained to assist roll out of this training due to capacity issues.
E	Service/asset mapping in geographical areas	Ongoing throughout first 12-months of delivery alongside continued development of the service area.
F	Identify most common barriers via calls/customer journey	Service delivery continuing to evolve to meet customer needs and ongoing developments through the pandemic. Main issues identified to date include; Mental Health (all levels), Housing Benefits, Tenancy Support, Food Poverty, Isolation & Loneliness (Buddy Scheme) and COVID. Several customers are reporting that their issues are being dealt with across several departments resulting in confusion and hinderance.
G	Evaluation of first 12 months delivery	To be assessed April 2022
H	Develop delivery plan for year 2 onwards	To be assessed April 2023
I	Production of quarterly newsletters to promote Caerphilly Cares	First newsletter to be produced in December to coincide with loneliness over the festive period and the support available to vulnerable residents.
J	Caerphilly Cares team are suitably upskilled	All staff trained in Safeguarding Level 2, Connect 5, Compassion Fatigue & Trauma, VAWDSV and What Matters. Training opportunities will continue be identified as delivery needs are changed.

Conclusion

The first six-months delivery of the Caerphilly Cares service has been demanding but hugely rewarding for both staff and residents. As the demands of the service grow, our current work on the Participatory Budget will indicate the way forward for us as a local authority and enable us to provide relevant support for our residents, both remotely and within our Community Hubs. We continue to engage with existing and new groups within our communities and have made great progress throughout the pandemic throughout the challenges faced.

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Action Area 5: Resilient Communities

Positive Change— working with the business community to understand the importance of our town centres in terms of providing the essential services that we rely on for our daily lives and well-being.

Positive Start— Creating and maintaining healthy, green, accessible, and well-connected towns to deliver multiple benefits for well-being.

Positive People— Enhancing and promoting our town centres, to help residents to shop local for their everyday needs

Positive Places— Providing an excellent environment that has a choice of new homes, accessible workspaces, a diverse and varied retail and leisure offer that satisfies everyday requirements, and affords access to bespoke products and great food and refreshments day and night.

Rhian Kyte

23/09/2021

Performance Levels

Performance measures where identifiable	Is there a risk this will not be achieved?
Free Wi Fi introduced in 5 Principal Towns, 2 Local Centres and introduction of Near me Now	No
Reduction in the number of problematic empty properties in our Town Centres	This will be dependent on the level of funding available to attract investment into our town centres.
Introduction of new homes into town centre locations.	This will be dependent on the level of funding available to attract investment into our town centres.
Increase in the number of new businesses created in our Principal Town Centres with the aid of grant support (annual monitoring)	This will be dependent on the level of funding available to attract investment into our town centres
Increase in the number of new active travel schemes introduced in Principal Town Centres.	This will be dependent on the level of funding available to attract investment into our town centres
Increase in the number of businesses supported with their training and development needs (Employment mentors' data).	No
Increase in the number of prospective employees provided with training in partnership with the college. (Employment mentors' data).	No
Increase in the number of residential units introduced into Principal Town Centres through new development schemes and property conversions	No

Quantifiable measures	Is there a risk this will not be achieved?
Increase access to free wi fi to help address digital exclusion.	No
Reduce the number of problematic empty properties within the Principal Town Centres through proactive action by the Local Authority.	No
Increase the number of business start-ups in our Principal Towns.	This will be dependent on the level of funding available to attract

	investment into our town centres
Support business with their training and development needs and provide appropriate training for potential employees in partnership with the college.	No
Align active travel funding proposals with emerging Transforming Towns projects.	No
Introduce new homes into town centre locations to diversify the uses in town and increase footfall	No

Evidence

Priority	Comment
Digital Towns, data, and marketing	Officers are working with the Communications provider to provide free wi fi roll out to 5 Principal Towns and 2 Local Centres to facilitate access and help address digital exclusion. Wi Fi analytics are also being explored and a draft Functional Specifications Document has been issued for the proposed Analytics & Data Feed. Funding secured for a new Shop Local Campaign.
Empty Properties, Meanwhile Uses and Strategic Acquisitions	Funding secured to run a pilot initiative to bring empty properties back into beneficial use in Bargoed. Transforming Towns Funding secured to pilot meanwhile uses and introduce a property enhancement grant.
Supporting Town Centre Business growth and start-ups	Caerphilly Enterprise Grants and Caerphilly Start Up Grants supports new and established businesses and community enterprises throughout the County Borough.
Active Travel and Transport	Earlier in 2021 the Council sought resident's views on how cycling and walking provision in Caerphilly can be improved. This public engagement was very successful with over 1000 people participating. The Council has carefully considered all the comments and combined public opinion together with other relevant information to produce a draft Active Travel Network Map which will be subject to public consultation up to November 2021.

Town Centre Diversification	Case studies have been provided to illustrate the work being undertaken in this area. PSB organisations also need to identify opportunities when appropriate to locate public sector/ third sector commercial occupation in town centres to help diversify towns, increase accessibility to service and enhance footfall.
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Key Tasks

Ref	Task	Progress
A	Roll out free wi fi to 5 Principal Towns and 2 Local Centres. Wi Fi analytics being explored.	Officers are working with the Communications provider to provide free wi fi roll out to Caerphilly, Risca, Bargoed, Ystrad Mynach, Blackwood, Rhymney, and Newbridge to facilitate access and help address digital exclusion. Wi Fi analytics are also being explored and a draft Functional Specifications Document has been issued for the proposed Analytics & Data Feed.
B	Assess the ability of town centre traders to offer increasingly popular digital services such as click and collect, and look to share best practice where this has worked well	Several platforms are being explored with a view to running a pilot to complement the provision of free wi fi in our town centres. Working Group is in the process of being set up with providers and business to trail a new app for the digital High Street.
C	Establishment of enforcement action plan - targeting statutory action on empty properties in Principal Town Centres with an initial focus on Bargoed.	Empty Property Action Plan prepared and submitted to Welsh Government. Funding secured to run a pilot initiative to bring empty properties back into beneficial use in Bargoed. If this proves successful, the focus will then move to other towns. Transforming Towns Funding secured to pilot meanwhile uses and for property enhancement grants.
D	Supporting Town Centre Business growth and start-ups.	The Caerphilly Enterprise Fund actively supports new and established businesses and community enterprises throughout the County Borough. It is aimed at small and medium sized enterprises with less than 250 employees. The Caerphilly Start-Up Grant provides a grant scheme delivered through a partnership with

		<p>UK Steel Enterprise and Caerphilly County Borough Council. It is designed to help residents of Caerphilly County Borough set up a full-time business for the first time, who are not able to access any other sources of funding. The Caerphilly Business Start-Up Grant provides financial support to help eligible new businesses develop and grow. Applications are continuously assessed by the Business Enterprise Renewal Team and both initiatives are over-subscribed.</p>
E	<p>Review active travel requirements around town centre access across the 5 Principal Towns.</p>	<p>The Active Travel (Wales) Act 2013 requires all local authorities in Wales to continuously improve their active travel routes and plan how routes will join up to form networks so that people can more easily get around by bicycle or as a pedestrian for their everyday journeys to work, school and other local destinations.</p> <p>Following a period of public engagement, the legislation requires councils to undertake statutory consultation to give the public the opportunity to check their opinions have been taken on board. This is the stage Caerphilly County Borough Council has reached and a draft Active Travel Network Map is subject to public consultation up to November 2021.</p> <p>The legislation is primarily (but not exclusively) based on settlements with a population of more than 2000. In Caerphilly County Borough this means we are consulting about improvements to the walking and cycling routes in; Aberbargoed, Abercarn, Abertridwr, Bargoed, Blackwood, Caerphilly, Llanbradach, Newbridge, New Tredegar, Nelson, Pontllanfraith, Pontlottyn, Risca, Rhymney, Ystrad Mynach, Wattsville.</p>
F	<p>Investigate and encourage all opportunities to locate public sector/ third sector commercial occupation in</p>	<p>PSB organisations to identify opportunities when appropriate to locate public sector/ third sector commercial occupation in town centres to help diversify towns, increase accessibility to</p>

	town centres. To include service hubs, health, and well-being provision to increase accessibility and enhance footfall etc.	service and enhance footfall. town centres to help diversify towns, increase accessibility to service and enhance footfall. .
G	Increase and diversify the town centre offer to increase the number of residents residing in town centres.	<p>Town centre living is now regarded as a key element in regenerating towns. New housing strengthens community ownership of town centres, creates vibrancy throughout the day and importantly generates footfall to sustain retail, leisure, and other uses. Regeneration Officers are working with several property owners to diversify our town centres and increase the number of residents living in towns in the county borough. Two recent examples in Blackwood are outlined as follows:</p> <p>87-89 High Street is a landmark building in that has been vacant for a number of years. The owners acquired the property in 2019, with a plan to let it out, however, it is apparent that there is no longer a need or requirement for large retail premises in Blackwood. Therefore, the property has been converted with grant support into five, smaller retail units at the ground floor, facing onto High Street. The rear of the ground floor and the first floor have been converted into nine residential town centre units, providing accommodation for up to 18 people.</p> <p>195 – 197 High Street, covers two properties also located on the high street. 195 is a three-storey property while 197 is a two-storey property.</p> <p>The upper floors of both premises have been vacant for a several years, solely used for storage and were in a poor state of repair. This project upgraded and refurbished the property to building regulation standards and converted the vacant upper floors to provide much needed residential accommodation within the centre of Blackwood. The project has improved the streetscape, secured two existing businesses, and created 5 self-contained one- and two-bedroom rental units.</p>

H	Identification of suitable town centre sites and locations for supporting and taking forward Greening and Green Infrastructure projects to enhance well-being and increase the sustainability of towns.	NRW funded (£5k) a place-based look at assets and opportunities in Ystrad Mynach, to help bring the Green Infrastructure Strategy to life on the ground. The focus was engagement with the community to consider how they used green spaces, what they valued, what the barriers and opportunities were to using green spaces if it is to be a greater part of people's daily lives. This work needs to be replicated for the 4 remaining Principal Town Centres.
I	Establishment of Markets and Events programmes, enabling promotion of local products and strengthen links with tourism and destination management.	Funding secured from WG for a new Shop Local Campaign in the run up to Christmas. There is a planned programme of market events in town centres in the run up to Christmas 2021 and officers are actively working with the town centre Market providers to provide support. Provisional Town Centre Events Programme planned for 2022.
J	Identify locations that are suitable to be used as co-working hubs for businesses, public sector, third sector etc.	2 Co-working hubs for business, public sector and the third sector have been created with the help of WG funding. The first of which is the public sector hub located at Ty Penallta which will be available when the building reopens, and the second hub which can also be used by the private and third sector is at the Winding House in New Tredegar. Officers are actively working with partners to identify other locations that are suitable to be used as co-working hubs and will progress these as funding becomes available.
K	Support business with their training and development needs and provide appropriate training for potential employees in partnership with the college	Our CCBC Employment Programmes are working in partnership with Coleg Y Cymoedd, CCBC Service Areas and Local Business, to develop tailored training pathways, to support residents with the skills they need to move into Hospitality, Construction and Care. The training pathways provided, will give residents the qualifications and experience they need to move into their chosen sector and secure a sustainable job.

Conclusion

This is a rapidly evolving yet vital area of action for PSB partners within Caerphilly, as the local authority area and wider region continue to recover from the economic impact of the Covid pandemic. The focus of activity has been on response and early recovery and whilst there has been significant amounts of work undertaken for this the action area there has been a stall in co-ordinated partnership activity. The focus for the next period should be on the recovery and revive phase for our town centres. This Action Area makes a significant contribution to the 7 Well-being Goals: A prosperous Wales, A resilient Wales, A healthier Wales, A more equal Wales, A Wales of cohesive communities, A Wales of vibrant culture and thriving Welsh language, A globally responsible Wales.

Caerphilly Public Services Board Well-being Plan Performance Report

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Action Area AA6

Natural Environment

Positive Change— working with others to help everyone to understand the importance of the natural environment and how it underpins how we live, work and play.

Positive Start— Creating and maintaining healthy, green, well-connected green spaces and habitats to deliver multiple benefits for well-being.

Positive People— Enhancing and promoting local. natural environments, to help residents be more active and engaged.

Positive Places— Providing a network of connected green spaces to deliver multiple benefits for both individuals and nature.

Kirsty Lewis

07/10/2021

Performance Levels

Performance measures where identifiable	Is there a risk this will not be achieved?
Improved access to green spaces in the local community	No
Improved knowledge of barriers to accessing green space	No

Quantifiable measures	Is there a risk this will not be achieved?
Improvement in access to green space in the local community to encourage greater use.	No
Improved knowledge and understanding to the barriers to accessing green space	No
Community involvement in protecting and enhancing the natural environment	No

Evidence

Priority	Comment
Priority 1: Targeted improvement of green spaces	A major tree planting and habitat improvement programme, that engages with residents and volunteers to maximise the carbon offsetting, biodiversity benefits and understanding of climate change issues.
Priority 2: Grow, cook, eat	Involving people in sustainable local food activity as a way to enhance connection to nature, promote sustainable behaviours and improve health, e.g. increasing allotment provision, involving volunteers, supporting community initiatives.
Priority 3: New Recovery Priority Flooding:	Flooding is a key issue in Caerphilly. Green Spaces group to feed into new LDP, Natural Flood Management to be explored alongside engineering works with multiple benefits of Green spaces to be integrated into development for people and biodiversity to benefit all. Policy Planning to be included in Green Spaces Group.

The Green Infrastructure plan	The Green Infrastructure plan for the county borough has been approved.
Green Active Travel	Green Active Travel project at Tir y Berth ongoing – launch event was planned for the spring (new date tbc)
Ystrad Mynach mapping project.	Ystrad Mynach mapping project (looking at use of green space and future opportunities) - report being finalised pending publication of GI Strategy.

Key Tasks

Ref	Task	Progress
A	Create, complete and implement an integrated Green Infrastructure Strategy.	Green Spaces Group were involved in early stages of GI Strategy development in 2018 and item regularly discussed at Green Spaces Group meetings since. Work on the Strategy was led by CCBC and has been published. This is a key document that outlines assets and opportunities at a strategic level and informs future work programme of this Action Area.
B	Establish a funding group of PSB organisations to share knowledge and identify opportunities for collaborative projects and funding bids.	Members of Core Group feed into existing Gwent-wide partnerships - Resilient Greater Gwent (ENRaW funded) and Gwent Green Grid Partnership (hoping for ENRaW funding). Also Resilient Uplands project and have fed into G-SWAG and Area Statement work so the work in Caerphilly is aligned with that across Gwent and benefitting from shared learning and approaching delivery at the right scale.
C	Map existing delivery, assets, opportunities and gaps of our green spaces and identify opportunities for change.	GI Strategy is key here. To complement that strategic look at green space, NRW funded (£5k) a place-based look at assets and opportunities in Ystrad Mynach, to help bring the GI Strategy to life on the ground. Groundwork carried out this work and it is finished but not yet used. The focus was engagement with the community to look at how they did/didn't use green spaces, what they valued, what the barriers and opportunities were to using green spaces to be a greater part of people's daily lives. Intention

		is to use this as part of the comms when the GI Strategy is rolled out. Also link here to PSB Assets Action Area and mapping of green assets (CCBC Tracy Evans attends that group and feeds back to Core Group). No action yet with regard to green public assets.
D	Implement actions to increase the contribution that the environment makes to the health and well-being of residents.	Delivered an active travel project in Tir y Berth with NRW and ABUHB funding. Engagement with local community about improvements to a neglected route alongside the River Rhydney. Enhancements to interpretation, promotion (map of route and linkages to active travel network), biodiversity enhancements and improvements to the route infrastructure. It was planned to launch the revamped route in spring 2020, but COVID delayed this. Have linked to Volunteering Action Area and reps from that work area attend Green Spaces Group. Community group involved with Tir y Berth project. Volunteering identified as key in one of the delivery themes for 2021. Hope that GI Strategy will help us to spatially prioritise where next delivery should be. David Llewellyn (Caerphilly Integrated Wellbeing Network lead) has now joined the Core Group to help ensure that delivery joined up with ABUHB's priorities. Wellbeing Assessment currently underway
E	Identify and mitigate against flood risk in the county borough	Flooding is a key issue in Caerphilly. Green Spaces group to feed into new LDP, Natural Flood Management to be explored alongside engineering works with multiple benefits of Green spaces to be integrated into development for people and biodiversity to benefit all. Policy Planning to be included in Green Spaces Group.
F	Identify the opportunities for PSB Partners to share resources, assets and staff.	Core Group has worked well in partnership and contributed funding to shared projects.

Action Areas

Contribution to the 7 Well-being Goals: A prosperous Wales, A resilient Wales, A healthier Wales, A more equal Wales, A Wales of cohesive communities, A Wales of vibrant culture and thriving Welsh language, A globally responsible Wales.

This report is presented to the PSB on 07 /10 /2021.

Caerphilly Public Services Board Well-being Plan Performance Report

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E1 – Communication and Engagement

Objective 1: Positive Change – A shared commitment to improving the way we work together

Objective 2: Positive Start – Giving our future generations the best start in life

Objective 3: Positive People – Effective communication and engagement is crucial in supporting the Caerphilly Public Services Board in striving towards achieving its vision and is fundamental to the “Involvement” element of the sustainable development principle.

Objective 4: Positive Places – Enabling our communities to be resilient and sustainable

Kathryn Peters

18/10/2021

Performance Levels

Performance measures where identifiable	Is there a risk this will not be achieved?
E1.1 – Use of the Caerphilly PSB social media identity	Yes- Gwent PSB identity will now take precedence
E1.2 – Use of the Caerphilly PSB website	Not able to record visitor numbers

Quantifiable measures	Is there a risk this will not be achieved?
<p>The Caerphilly Communications and Engagement Group has disbanded in favour of a regional Communications and Engagement Group to take forward the work of the Gwent PSB. The group is currently chaired and supported by CCBC officers.</p> <p>The group is supporting the regional engagement activity to feed into the local assessment of well-being by May 2022.</p>	<p>Will report to the Gwent PSB in time. However, the PMF is yet to be set and so updates will continue to be provided to the Caerphilly LDG on regional work.</p>

Evidence

Priority	Comment
Merge the work of the Caerphilly PSB in terms of communication and engagement into the work of the Gwent PSB	Local engagement work is still being delivered by CCBC officers but working under regionally agreed frameworks.

Develop the Gwent PSB website	Website is live and published. Now hosting the Gwent PSB member profiles and meeting papers. In time it will host the local assessment of well-being, well-being plan and performance reports for Gwent level projects. The Caerphilly PSB website will host local performance reports until 2023.
Reflect the new PSB and sign-post from the Caerphilly PSB website to the Gwent PSB website	Caerphilly PSB website will reflect the work of the Caerphilly- Local Delivery Group
Support the local assessment of well-being engagement exercises i.e. social media survey, hard copy forms, engagement events and focus groups	Engagement exercise ran on-line from mid-August to end of September. Local engagement events in each of the 5 community planning areas, session with Youth Forum and 50+ forum and one primary school. Dedicated session offered with Town and Community Councils 27 th October.
Draft the global engagement chapters and the community area chapters for the regional local assessment of well-being.	Output from the local and regional engagement exercises to be drafted into the consultation local assessment of well-being in time for the December 7 th PSB.

Key Tasks

Ref	Task	Progress
A	Develop a meaningful long-term engagement and communications strategy	Engagement Strategy in place Branding Guidelines in place Social media guidelines in place Website updated to meet accessibility standards
B	Identify, Map and Develop communication and engagement opportunities	Going forward engagement activity will be planned at a regional level and delivered locally.
C	Jointly communicate the positive messages about the county borough	<ul style="list-style-type: none"> • Progress is slow. The role responsibility is shared by all partners • Despite the repeated request to partners to use the Caerphilly PSB identity and branding in all partnership activity, and the request to board members to champion its use in their

		<p>own organisations, this has not happened in practice. While this is disappointing it is probably reflective of the fact that the PSB as a body has very little resonance with the public and internally within members organisations for staff who are not directly involved in delivery. However, it is vitally important that the residual Caerphilly PSB and new Gwent PSB remain open and transparent through their websites and the sharing of all key documents.</p>
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Conclusion

Contribution to the 7 Well-being goals: A prosperous Wales, A resilient Wales, A healthier Wales, A globally responsible Wales.

Effective communication and engagement is intrinsic to the development of a prosperous Wales, a resilient Wales, a healthier Wales, a more equal Wales, a Wales of cohesive communities, a Wales of vibrant culture and thriving Welsh language, and a globally responsible Wales.

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E2 - Procurement

Objective 1 - Positive Change. A shared commitment to improving the way we work together to develop a modern, flexible and innovative approach to procurement.

The proposed work also has the potential to support and contribute to other Action Areas, and links are being made to these Groups. There is particular synergies with the Apprenticeships, Asset Management, Job Growth and Employability Support and Resilient Communities Groups.

The work will make contributions towards a Prosperous, Resilient, Healthier, Cohesive and a Globally Responsible Wales.

Ian Evans

27/10/2021

Performance Levels

Performance measures where identifiable	Is there a risk this will not be achieved?
Food Procurement and Strengthening Local Supply Chains	Yes
New Build Construction and Green Retro Fit	Yes
Simplifying and sharing Best Practice (Procurement Policy/ Contract Procedural Rules).	Yes
Manufacturing Deep Dive to explore potential to re-localise spend currently outside of Wales.	Yes

Quantifiable measures	Is there a risk this will not be achieved?
Develop a collective approach to maximising the impact of Food Procurement, including: Local Employment; Strengthening Local Supply Chains; Carbon Reduction & Wider Environmental Objectives; Strategic Regional Approach to Food Procurement Policy. Collaborative Analysis of baseline Spend. Learning & Exploring Opportunities.	Yes
Exploring potential collaboration on existing housing stock and planned new build. Understand and maximise the potential of the local supply chains & local markets, including: Social Value (Economic recovery & reform post-Covid); Skills and Employment Opportunities; Fair Work / Living Wage Agenda; Decarbonisation Agenda; Manufacturing Capacity (National and Local); SMEs/Micro-Business Sub-contracting Opportunities.	Yes
Streamline and develop approaches to Contract Procedural Rules and strengthen links with Economic Development/ Business Support activity. Enhance opportunities for Local Suppliers (incl. SMEs/Micro-Businesses etc.); Increase visibility of Local Suppliers (incl. development of a Gwent Supplier Directory); Supplier Engagement Processes.	Yes
Explore the contracts which constitute 'leakage' (i.e. spend with Suppliers based outside of Wales) in the manufacturing sector. Understand the potential for local Suppliers to meet demand, or the support needed for local Suppliers to repurpose or new business development activity to achieve this objective. Original spend data analysis identified that the manufacturing sector was one of the highest areas of 'leakage'.	Yes

Evidence

Priority	Comment
Food Procurement and Strengthening Local Supply Chains	Meetings held representatives of the PSB Gwent Cluster, CLES and Welsh Government on 27 April, 9 June and 21 September 2021
New Build Construction and Green Retro Fit	Meeting held representatives of the PSB Gwent Cluster, CLES and Welsh Government on 7 July 2021
Simplifying and sharing Best Practice (Procurement Policy/ Contract Procedural Rules).	Meetings held representatives of the PSB Gwent Cluster, CLES and Welsh Government on 6 July, 12 & 17 August 2021.
Manufacturing Deep Dive to explore potential to re-localise spend currently outside of Wales.	Meeting held representatives of the PSB Gwent Cluster, CLES and Welsh Government on 20 May 2021.

Key Tasks

Ref	Task	Progress
3.1	Develop a common approach to considering wider social, economic, cultural and environmental value. Using Themes, Outcomes and Measures (TOMs). Understand what social value outcomes organisations are seeking to achieve or influence via food procurement.	TOMs implemented within Caerphilly CBC via the Council's Social Value Policy, which was agreed by Cabinet in July 2021. The TOMs are aligned to the 7 well-being goals and lead Officers actively involved in the National Social Value Taskforce for Wales. It is envisaged that a subgroup will be established to formalise specific TOMs for future food procurements.
3.1	Develop a collaborative analysis of baseline spend on food (by product as opposed to sector specific) ascertain commonality on spend and any emerging quick-win opportunities.	Caerphilly CBC are the lead organisation on food procurement on behalf of the WLGA and other public sector bodies. Information provided to CLES on baseline spend and commodity specific products.
3.1	Explore opportunities to learn from and engage with organisations current data (combining data on: production, supply dynamics, demand (public plate, hospitality and citizens), land etc.).	Meetings held with representatives of the PSB Gwent Cluster, CLES and Welsh Government. An example is the data platform used in Monmouthshire called Asterio. There is a shared aspiration to collate information to produce meaningful food related data across the Gwent geography and use this to produce a gap analysis and a common structure. Caerphilly, Torfaen and other organisations have shared

		information on approaches to local food projects and data.
3.2	Project pipeline collaboration to include: Mapping of current and potential contractors and gap analysis; Consistent approach to decarbonisation and capturing and leveraging social value via Themes, Outcomes and Measures (TOMs); Develop options to maximise local social and economic impact as driver for local economic recovery and reform post-Covid, to include: Plurality of supply chain (generative businesses) and simpler model for SMEs/micro-business to access sub-contracting opportunities; Coordination to ensure smoothing out of demand (avoiding boom and bust for contractors whilst maximising opportunities for business and employment growth) in a mixed model of provision (DLOs plus procured contractors); Fair work / living wage agenda; Skills and employment opportunities.	Limited progress in the last 6 months. Concerns have been raised with CLES and Welsh Government.
3.2	Establishing the potential to link local manufacturing capacity to new build programmes: Establishing the potential pipeline across anchors; Linking Welsh Timber production and manufacturing to modular new build; Local manufacturing capacity for recycled plastic components.	Limited progress in the last 6 months. Concerns have been raised with CLES and Welsh Government.
3.3	Streamline and develop contract procedure rules and practice in relation to lower value contracts e.g. below £25k, below £50k. Consistency of approach re specifying local contractors; Improve visibility of local suppliers and procurement opportunities;	Information submitted and collated by CLES on the participating organisations Standing Orders for Contracts/ Contract Procedural Rules and approaches to sourcing from local supply chains and publicising opportunities. Meetings now include representatives from organisations economic development/ business development and support.

	Explore the current approaches to business support and opportunities to give more equal weight to the social and solidarity economy; Develop a joint statement of intent for consideration / approval at PSB level; Share information and best practice across Gwent Cluster.	
3.3	Seek to improve coordination across business development functions (supported by intelligence from procurement) to consolidate/streamline supplier engagement processes.	Meetings now include representatives from organisations Economic Development/ Business development and support. Best practice.
3.4	The aim of this working group will be to explore the contracts which constitute 'leakage' (i.e. spend on suppliers based outside of Wales) in the manufacturing sector and the potential for existing local suppliers to meet this demand, or the support needed for local businesses to repurpose or new business development activity to achieve this objective.	Spend analysis data submitted to CLES. Organisations can identify spend by commodities such as manufacturing with suppliers outside Wales. There has been limited progress in the last 6 months. Concerns have been raised with CLES and Welsh Government.

Conclusion

The areas of focus agreed by the 'Gwent Cluster' are: Food Procurement; Construction and Decarbonisation; Procurement Policy and Manufacturing Deep-Dive. It is important to highlight that at the outset of the project certain tasks and priorities were subject to change as the programme develops. There has been progress in relation to Food Procurement and Procurement Policy, however there has been limited progress with the Construction and Decarbonisation and Manufacturing Deep Dive. This has been discussed with CLES and Welsh Government. An application for funding to secure additional resource to support the programme has been submitted via Caerphilly to Welsh Government and we are awaiting the outcome at the time of this report.

Community Wealth Building & Progressive Procurement contributes to the 7 Well-being Goals: A prosperous Wales, A resilient Wales, A healthier Wales, A more equal Wales, A Wales of cohesive communities, A Wales of vibrant culture and thriving Welsh language, A globally responsible Wales. This report is presented to the PSB on 27 October 2021.

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E3 - Asset Management

Objective 1: Positive Change – A shared commitment to improving the way we work together

Objective 2: Positive Start – Giving our future generations the best start in life

Objective 3: Positive People – Empowering and enabling all our residents to achieve their own potential

Objective 4: Positive Places – Enabling our communities to be resilient and sustainable

Mark Faulkner

28/09/2021

Performance Levels

Performance measures where identifiable	Is there a risk this will not be achieved?
E4.1 – Maximise the use and value of all our assets	
E4.2 – Work together to reduce our energy use and increase our generation and use of green energy	

Quantifiable measures	Is there a risk this will not be achieved?
Collaboratively, the PSB partners have a huge number of assets and the opportunities for shared use and collaboration need to be explored. Identify and explore opportunities for collaborative working with PSB partners and report on progress.	
Providing our future generations with access to facilities that can provide them with the best start in life. Exploring shared opportunities for use of facilities and service delivery. Consider opportunities for community engagement such as community asset transfers.	
The potential benefits from sharing and maximising assets include reduced costs, increased utilisation and efficiency, reduced usage, a reduced collective carbon footprint, which will have a positive impact on a local community.	

Evidence

Priority	Comment
Public Sector Hub based in Ty Penallta and Public / Private sector hub at the Winding House	Ready to open as soon as it is safe to do so in line with WG guidelines.
Awaiting the recommendations from the Flexible Working Review and Corporate Walk in Service Review.	Reviews on going, both have received positive feedback from the Transformation Board. Once complete will review any Service Asset

	Management Plans that are linked to the review/s.
<p>Liaising with other public sector organisations to establish their short , medium and long term estate goals and where we can provide support regarding colocation.</p>	<p>Use of Ty Penallta and other sites to support COVID response – testing and vaccination centres, Track and Trace teams.</p> <p>Recently met with ABHB to discuss opportunities for shared use, agile working and co-location.</p> <p>Welsh Ambulance Service, WAST – agreed expansion of the Ambulance Service at Tredomen Campus. They currently have a crew rest room based at Tredomen Business Centre. They would like to expand their operations in the vicinity of Ystrad Mynach / Nelson. They are in the process of transferring their operations from suite 1 to 3 in the Tredomen Business Centre, a move that will double the space available to their crew.</p>
<p>Safeguarding Hub has been created in Foxes Lane where the Police have co located with Social Services and Health.</p>	<p>The hub has been operational since January 2021 with police colleagues working from the building in line with Covid requirements. Hub development is on going and other agencies may come on board as things progress.</p>
<p>Recently completed Bargoed MyST project, a highly intensive wraparound CAMH service which provides an alternative care package for looked after young people.</p>	<p>The development of the Bargoed project has enabled Myst to move forward in the development of a regional service and has brought a large building back into beneficial use.</p>
<p>Declutter exercise at Corporate office sites rolled out as part of the preparation of staff returning to the office and adoption of new ways of working. Development of Ty Penallta ground floor to create café style working environment to facilitate new ways of working.</p>	<p>The space offers a flexible working environment to facilitate agile working when staff return to the office.</p>

Key Tasks

Ref	Task	Progress
A	Identify current use of buildings and opportunities for shared use with PSB Partners. Split into different asserts (land, transport, supporting delivery, etc).	Recommendations for walk-in service review have been put forward to the transformation board, Receiving positive feedback. Progressing to next stage of the review. Both these recommendations and the flexible working review outcomes will provide a clear steer on the asset availability for PSB partners. Mark Faulkner has agreed an expansion for the ambulance station at Tredomen campus.
B	Identify and explore opportunities for collaborative working with PSB Partners and report on progress. Share expertise where possible. Liaise with other public sector organisations on their short, medium and long term asset goals. Support COVID recovery work e.g. vaccination centre at Ty Penallta.	Bespoke COVID safe furniture has been delivered to the sites and enhancements to existing Wi-Fi connectivity.
C	Link with Ystadau Cymru	Chair of chair meetings attended to discuss best practice – Awaiting next quarterly meeting invite.
D	Establish a Public Sector Hub based in Ty Penallta and a Public/Private Hub at the Winding House. Creation of a safeguarding hub at Foxes Lane with CCBC, Police and Health.	Public Sector Hub based in Ty Penallta and Public/Private sector hub in the Winding House funded by WG's Valleys Task Force Programme, ready to open as soon as it is safe to do so in line with WG Guidelines. The hub at Ty Penallta is to be located in the Glass Restaurant area and available to employees of public sector partner organisations. The hub has individual work stations and a dedicated high speed WI FI service. The opening date for the hub has yet to be finalised but is likely to be in line with the opening of the new café facilities in Penallta House to provide an enhanced offer to users of the hub. The Winding House Hub is open to the general public with ample parking, a dedicated high speed internet and access to

		the in-house café. The launch date is likely to be in October 2021.

Conclusion

Contribution to the 7 Well-being goals: A prosperous Wales, A resilient Wales, A healthier Wales, A globally responsible Wales